

To use the Youth TB app (the Bucharest Transport Company STB SA) you must agree to the Terms and Conditions listed below.

The app administrator, by default STB SA, can change at any time the Terms and Conditions of the Youth TB app, which is why we recommend you to carefully read these provisions. STB SA reserves the right to change these provisions without further notice. This app is dedicated to all users of surface public transport, to pupils who attend an accredited educational institution in Bucharest or Ilfov County and for the students up to 26 years old who attend a full-time certified higher education unit in Bucharest or Ilfov County.

For all users of surface public transport, the app allows the purchase of metropolitan and metropolitan and train travel titles, at full prices.

For the pupils, the app allows them to get the annual metropolitan pass for free.

The app allows the students to purchase with a 50% discount the metropolitan passes for 1 month, 6 months and 1 year (according to the tariff offer in effect at the time of purchase).

You must make sure that the phone you are using meets the minimum system requirements to use the Youth TB app. You are responsible for all charges resulting from the use of the app to your mobile service provider.

1. Personal information

You agree that the provision of services or products will begin immediately after all required registration formalities have been completed.

The pupils can benefit from a free pass if they are enrolled in an accredited educational unit in Bucharest or Ilfov County.

The students can benefit from a pass with a 50% discount, under the following conditions:

- to be up to 26 years,
- to attend a full time certified higher education unit in Bucharest or Ilfov County.

It is mandatory to provide true, accurate and complete data about yourself when filling out the registration form. By accessing your account and using your personal password, you are fully responsible for all actions arising from the use of your account. STB SA cannot be held responsible for the user's negligence regarding the security and confidentiality of one's account and password. If you will provide inconsistent, inaccurate or incomplete information, the app administrator has the right to suspend or delete your account and to refuse any other attempts to use the app.

2. Personal data security

Data provided by users are strictly confidential. The app administrator, by default STB SA, commits to its users not to provide these data to third parties or unauthorized companies. In order to benefit from a pass according to the status of pupil or student,

your data will be verified in the Ministry of Education records. Your personal data may be forwarded to law enforcement authorities for the purpose of verifying the transactions or other law enforcement authorities in order to perform any legitimate verification justified under the law conditions. The app administrator, by default STB SA, certifies that it will respect the rights conferred by the Regulation (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data. Thus, at your request (addressed through the means of communication mentioned in the contact section of the app), the app administrator, by default STB SA, undertakes to: rectify, update, block, delete or transform them into anonymous data, free of charge.

If you choose to delete your account, you have this option in the app interface. Deleting the account is possible if you do not already have a valid pass.

After the expiration of the validity period, the account can be deleted. Deletion of the account, during the period of validity of the subscription, can be done by a request sent by email or by phone (Customer Service section).

3. Available products:

Through the Youth TB app, the following can be obtained:

Metropolitan travel trips and passes valid on bus, tram, trolleybus:

- metropolitan trip 90 minutes;
- metropolitan pass 24 hours;
- metropolitan pass 72 hours;
- metropolitan pass 7 days;
- metropolitan pass 1 month;
- metropolitan pass 6 months;
- metropolitan pass 12 months.

Integrated metropolitan and train passes, valid on bus, tram, trolleybus and train:

- integrated metropolitan and train pass 1 month;
- integrated metropolitan and train pass 6 months;
- integrated metropolitan and train pass 12 months.

Free metropolitan passes for pupils valid during the school year and **with a 50% discount for students** (valid for 1, 6 or 12 months) can be obtained for all public surface transport lines in the Bucharest - Ilfov region, regardless of the transport operator. For more details, please access the dedicated discounts and free of charge section from the STB SA website (https://www.stbsa.ro/eng/reduceri-si-gratuitati_eng).

The app administrator, by default STB SA, is not responsible for data entry errors.

After the pupil or student status is confirmed by the Ministry of Education, the pass becomes immediately valid in the app or it is sent to the email address mentioned in the registration form.

If the data filled out in the registration form is not confirmed by the Ministry of Education, the students have the possibility to purchase a pass, based on supporting documents, from the STB SA selling points.

Before boarding the public surface transport vehicles in the Bucharest – Ilfov Region, we recommend you to make sure that your phone's battery is sufficiently charged, so that you can prove that you have a valid pass, in the event of a control activity.

Please allow enough time for the app to load, while you wait for the public transport vehicles to arrive at the station.

In order for the ticket inspectors to verify the pass validity, you can show the app QR code (from "My passes" section), or the one that you received by e-mail address associated to the app account.

The ticket inspectors have the right to request the student's transport pass or university card to confirm the data.

If you cannot prove that you have a valid pass at the time of the ticket control, you are liable to a fine. In this situation you have the possibility to pay on the spot a travel surcharge to the ticket inspectors, and no written report will be made.

4. Prices

The travel documents can be purchased at the prices in force on the date of payment. For more details please access the section dedicated to tariffs on the website of STB SA (<https://www.stbsa.ro/calatorii>); (<https://www.stbsa.ro/abonamente>).

The passes purchased through this app are free of charge for the pupils if they are enrolled in an accredited educational unit in Bucharest or Ilfov County and with a 50% discount for students up to 26 years old who attend a full-time certified higher education unit in Bucharest or Ilfov County, after their data has been confirmed by the Ministry of Education.

After purchasing the pass, the user will receive a confirmation message sent to the email address associated with the Youth TB account.

5. Litigation

The user accepts to use the app only on legal purposes. Therefore, the user undertakes not to modify, copy, distribute, broadcast, display, publish, reproduce, license, create derived products, transfer or sell any information or services obtained from or through this app. Also, the user will not carry out or allow cracking or hacking activities. Users who violate the security of the systems or networks may be prosecuted, according to the civil and criminal law. Any attempt to access another user's personal data or modify the content of the app or to affect the performance of the app server will be considered an attempt of fraud. Furthermore, the user will not communicate any defamatory,

offensive or unacceptable materials, regarding the use of the Youth TB app or the STB SA services. Any dispute arising out of usage of this app will be amiably settled. If it is not possible to amiably settle the conflict, the jurisdiction lies with the Romanian courts. By agreeing to these Terms and Conditions, the client implicitly assumes full responsibility for the way the app is used.